2022-23 Quality Improvement Plan

Updated: September 12, 2022

Measure		Description	2021-22 Performance	Q1	2022-23 Performance Q2 Q3 Q4			YTD	Year End Forecast	2022-23 Target
y										
gh Serious Safety Event Rate (SSER)		Rolling 12 month Serious Safety Events expressed per 10,000 adjusted patient days	0.39	0.26				0.26		0.45
Surgical Long	Dentistry	Volume of patients waiting more than 1 year for appointment or procedure	372 (Jan 2022)	359						279 (25% decrease
Waiters	Other Pediatric Services		156 (Jan 2022)	166						78 (50% decrease
trol / Public	Health									
Infection Prevention and	Hand Hygiene Compliance (Moments #1 and #4)	% Hand hygiene audit samples compliant for Moment #1 (before patient/patient environment contact) and Moment #4 (after patient/patient environment contact)	Moment #1: 86% Moment #4: 90%	Moment #1: 85% Moment #4: 88%				Moment #1: 85% Moment #4: 88%		Moment 85% Moment 85%
Control Measures	CLABSI	Central Line-Associated Bloodstream Infections per 1,000 central line-days	1.51	1.03				1.03		1.07
y Workplac	e									
e Lost Time Incident Rate		Number of recordable incidents per 100 employees that resulted in lost or restricted days or job transfer, due to work related injury or illness	0.99	0.62				0.62		1.00
ience										
Patient & Family Experience Survey Results for Wayfinding		% of favourable responses to question "Hospital signs and directions make it easy for patients and families to find where they need to go"	78.3%	Survey expected to re-launch in September 2022 (results anticapted for Q3 report)				TBD		85%
ical Outcom	es									
ed (and achieving) Clinical Outcome Improvement Priorities & Targets		% of 24 QPS Committees meeting requirements to have clinical outcome improvement priorities & targets set, and % of those achieving set targets	With targets: 55% Achieving: 	Survey expected to re-launch in October 2022 (results anticapted for Q3 report)				TBD		With targe 55% Achievin 25%
	Y Serious Safety Ev Surgical Long Waiters trol / Public Infection Prevention and Control Measures y Workplac Lost Time Inciden ience Patient & Family Results for Wayfin ical Outcom	V Serious Safety Event Rate (SSER) Surgical Long Waiters Dentistry Other Pediatric Services trol / Public Health Infection Prevention and Control Measures V y Workplace Lost Time Incident Rate ience Patient & Family Experience Survey Results for Wayfinding ical Outcomes	Serious Safety Event Rate (SSER) Rolling 12 month Serious Safety Events expressed per 10,000 adjusted patient days Surgical Long Waiters Dentistry Other Pediatric Services Volume of patients waiting more than 1 year for appointment or procedure Infection Prevention and Control Measures Hand Hygiene Compliance (Moments #1 and #4) Charpe Services % Hand hygiene audit samples compliant for Moment #1 (before patient/patient environment contact) Infection Prevention and Control Measures CLABSI VOlumber of recordable incidents per 1000 central line-days y Workplace LaBSI Lost Time Incident Rate Number of recordable incidents per 100 employees that resulted in lost or restricted days or job transfer, due to work related injury or illness ience % of favourable responses to question "Hospital signs and directions make it easy for patients and families to find where they need to go*	Measure Description Performance Serious Safety Event Rate (SSER) Rolling 12 month Serious Safety Events expressed per 10,000 adjusted patient days 0.39 Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 372 (Jan 2022) Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 156 (Jan 2022) trol / Public Health * Hand Hygiene (Moments #1) contact and m4) * Mand hygiene audit samples compliant for Moment #1 (Edgree patient patient patient patient environment contact) Moment #11: 86% Moment #1: 86% Moment #1: 90% Infection Prevention and Control Measures CLABSI Central Line-Associated Bloodstream Infections per 1,000 central line-days 1.51 y Workplace Number of recordable incidents per 100 employees that resulted in lost or restricted days or job transfer, due to work related injury or illness 0.99 ience * of flowarable responses to question "Hospital signs and directions make it easy for patients and families to find where they need to go" 78.3% QPS Committees with (and achieving) Clinical Outcome Improvement Priorities & Targets: 55% X of 24 QPS Committees meeting requirements to hove clinical outcome improvement priorities at tore clinical outcome improvement priorities at tore clinical outcome improvement priorities is tore clinical outcome improvement priorities is tore clinical outcome improvement priorities is tore clinical outcome improvement priorities is torgets With targets: 55% <	Measure Description Performance Q1 Serious Safety Event Rate (SSER) Rolling 12 month Serious Safety Events expressed per 10,000 adjusted patient days 0.39 0.26 Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 372 (Jan 2022) 359 Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 156 (Jan 2022) 166 Infection Prevention and Control Measures Hand Hygiene (Moments 11 and #4) % Hand hygiene audit samples compliant for moment #10 edgre patient/patient environment infections per 1,000 central line-days Moment #1: 86% Moment #4: 90% Moment #1: 86% Moment #4: 88% Infection Prevention and Control Measures C.LABSI Central Line-Associated Bloodstream Infections per 1,000 central line-days 1.51 1.03 y Workplace Ust Time Incident Rate Number of recordable incidents per 100 employees that resulted in lost or restricted days or job transfer, due to work related injury or illness 0.99 0.62 iencce * of foourable responses to question "Hospital families to find where they need to go" 78.3% Achieving: Survey e for 24 OPS committees meeting requirements to families to find where they need to go"	Measure Description Performance Q1 Q2 Serious Safety Event Rate (SSER) Rolling 12 month Serious Sofety Events expressed per 10,000 adjusted patient days 0.39 0.26 Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 0.39 0.26 Surgical Long Waiters Dentistry Volume of patients waiting more than 1 year for appointment or procedure 156 (Jan 2022) 359 trol / Public Health Wanden typiene (Moment #1 % Hand hygiene audit samples compliant for moment #10eGroe patient/patient environment contact 0 ad Moment # 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