



IWK BOARD OF DIRECTORS MEETING

Tuesday September 26, 2023

12:30 – 4:30pm

Director's present: Christopher Fowles, Gina Kinsman, Julia Donahue, Lois Scott, Mike Morris, Monica Foster, Sheila Woodcock, Sonya Fraser, Tracey Cutcliffe, Wendy Griffin, Dr. Teresa Fortuna, Aldea Landry, Ron Smith, Lindsay Hawker, Dr. Alexa Bagnell, David Lavigne, Cheryl Paynter, Janet Dunphy

Ex-Officio (nonvoting) Directors: Dr. Krista Jangaard, President and CEO

Regrets:, Dr. Darrell White, Ashwin Kutty, Catherine Woodman, Justin Ghosn

Executive present: Steve Ashton, VP, People, Gina Connell, Chief Communications and Public Relations, Annette Elliott Rose VP Clinical, Dr. Frank MacMaster, VP Research and Innovation, Stacy Burgess, Acting VP Clinical Care, Mary Lynn VanTassel, Acting COO, LeeAnn Larocque, Executive Lead

Staff present: Penny Skidmore, Executive Assistant to CEO

1. Opening Remarks and Land Acknowledgment

1.1 Call to Order/Confirmation

1.2 Declaration of Conflict of Interests

2. In Camera – ended at 12:31pm – no motions.

3. Patient Story – Mike and Kristen's story

4. Approval of the Agenda

APPROVED

Motion to approve the agenda

Aldea Landry seconded by Mike Morris

5. Consent Agenda

APPROVED

Motion to approve the consent agenda and motions included therein.

Digital Transformation TOR will come back in January with changes.

Gina Kinsman seconded by Tracey Cutcliffe

5.1 Approval of the minutes

5.2 Privileges and Credentialing

5.3 Report from MAC

5.4 Committee Work plans

5.5 Dentistry Chief Re-appointment

5.6 Recommendation for change to COO departmental policy sponsors and approvers.

5.7 Compliance Report

6.0 Board Chair report

Over the summer the Board Chair was involved with the level zero flood. The flood brought attention to the maintenance needs of the health centre. The Board chair, CEO and Gina Connell visited the New Brunswick government to speak to the two new Health care Boards and plans to join the council. Went very well. Continued efforts to get to PEI. Board Chair and CEO have met with the Minister and DM of Nova Scotia. The Board chair has spent time with the IWK Foundation Board chair and CEO, focus on calibration between the two organizations. The strategy session is coming up Oct 27/28.

7.0 Strategy

7.1 Review progress of strategic performance – 2023-2024 priorities, objectives, and key results

Documents included in the meeting package. 15 strategic objectives with 4 themes. Reporting will show where progress is during the year. This is the first-time results will be reported this way. Brings attention to issues with time for course correction. Why has the EDIR work not started? A lot of work is ongoing with in the organization, there have been working groups created and since the reporting the results, a manger has been hired and code of conduct reviews have started. Budgets have been approved for other new hires and work is moving. The EDIR team did loose two key staff members during Q1. There will be a difference in Q2. Co-creation is worth the extra time. If the Board is interested in a summary document on work ongoing please reach out to Annette Elliott-Rose.

7.2 Review progress for provincial accountability agreement targets 2023-2024

Material included in the meeting package. The IWK does not pick what is included, the government does. Results have not got worse, but a lot have not moved very much. 371 additional surgeries have been done so far this year, about 10% more than last year. The IWK has communicated to the government many times about the need of resources. How do the wait lists transition when a child ages out? Some children stay in our system, other transition to the adult system by acuity. There are no countries in the world that have figured out the system. There are many factors in each area that influence care.

8.0 Education Session

Woman and Gender Diverse Reproductive, Breast and Gynecological Health presented by Annette-Elliott Rose and LeeAnn Larocque.

Presentation to be emailed to the Board. Does the IWK have the vision to have the same expertise in woman's health as the IWK does in peds? World class leaders in Breast, gyno and working in partnership with other groups. What the IWK does for kids is everything, we do not do everything for women. World class in innovation and research and best practice in the lines of service that the IWK does. What is the unique niche that the IWK wants to be known for? IWK is doing extremely specific things. What does the IWK want to be? What do we not want to be? Need to fully understand the vision. Need to look at what NSH is doing and parallel with them.

9.0 Committee Updates

9.1 FA&RM

Committee welcomed Cheryl Paynter to the committee. Board self assessment was reviewed. Reviewed TOR and had an update from internal audit.

9.1.1 Fraud Policy

Motion: Recommend for approval by the Board, that the Fraud policy and procedures be approved.

Gina Kinsman seconded by Tracey Cutcliffe

APPROVED

In the communication to staff all policies that fall under Clearview should be listed.

9.1.2 F23-24 Q1 Financial Update and Fiscal Forecast - Operations and Capital

Motion: Recommend to the Board, that, the June 30, 2023, financial results be accepted.

Gina Kinsman seconded by Mike Morris

APPROVED

9.1.3 Credit card – increase limit

Motion: Recommend to the Board, that, the overall credit card limit maximum for all non-procurement credit cards combined be increased from \$50,000 to \$100,000

Gina Kinsman seconded by Sheila Woodcock

APPROVED

9.2 Quality

1 serious safety event. Will be discussed in camera. The SSE rate is trending upwards but the numbers are so low so even one incident can make an impact. Central line infections are up, deep dive happening to figure out why. QIP was reviewed, 4 are on track. 2 new measures, surgical long waiters and emergency department length of stay, measurement is still being figured out. Recruitment underway to support patient experience department. Accreditation is happening in December. There may be directors that will be interviewed by the accreditors a mock tracer has been set up early November.

9.3 GN&HR

Committee reviewed their work plan and TOR. Highlights included orientation for committees and the Board, committee recommended that the executive committee review what it is that the Board would like to learn from orientation. Also, a Board day was discussed. The committee will be coming back to the Board regarding the appointment of community members, process and clarity needs to be set. Conversations with the current community members to see if they are still interested in joining the full Board. The committees that would like to have a community member, the chair needs to communicate what it is they are looking for.

9.3.1 Vice Chair Appointment

Motion: THAT, the Board appoint the vice chair to the Board for a 2 year term.

Tracey Cutcliffe seconded by Ron Smith

APPROVED

9.4 Building and Infrastructure

Level zero flood was a main topic. Video of flood was shown. \$7.3 million dollar claim. Looking at building back better, a business case was submitted to government. ED redevelopment was discussed. Resourcing is an issue in the facilities department. There is a proposal into government for a \$25m increase in ED costs. Helideck testing, one of the pumps failed and work is on going but will remain closed until at least the end of Oct.

9.5 Digital Transformation

There are several other digital transformation projects that will be covered by the committee, like SAP and the TOR needs to reference that. TOR will come back to the Board in January with those changes. Education session from YourHealth NS, a web version or 811. OPOR timeline has shifted slightly.

9.6 Research

Research strategy is getting a lot of momentum. Presentation at the committee was wonderful, hopefully will be able to come to the Board. Financial update was also provided.

10.0 CEO Report

Report was included in the meeting package. The CEO thanked the foundation for wonderful work for a very successful telethon.

11.0 IWK Foundation Report

\$7m raised at the IWK telethon, thank-you to everyone at the health centre that helped and CTV for making time. JDI gave a million-dollar gift. Thank-you to the health centre for working with the foundation on showing spaces and staff. Fundraising is well underway for telethon 40.

Respectfully Submitted,

Sonya Fraser

Board Chair